



Twist Pre-Installation Checklist

Thank you for being a Culligan customer! We are excited for your workplace to experience the great-tasting enhanced and flavored water from your new Twist. Before our certified technician can install your machine, the following pre-installation requirements must be completed.

Water Supply

- 3/8" potable water supply line
- Minimum water supply pressure 50 PSI, 1.3 gallon per minute minimum flowrate
 - Must be a dedicated 3/8" water supply line with no other connections
 - Any water line or valve less than 3/8" is not acceptable

Electrical

- Dedicated 115 VAC/60Hz/15 amp or 20 amp (standard 3-prong) GFCI-protected circuit
 - Machine regularly draws 7.5 amps; may draw up to 12 amps
- Electrical connections within 10' of machine location; **NO EXTENSION CORDS**

Connectivity

- **Cellular Connectivity:** A minimum of 3 bars of cellular connectivity is required to connect the Twist to internet
 - AT&T and Verizon are the preferred cellular carriers
- **Wi-Fi Connectivity:** Confirm availability and permissions to a non-captive internet connection. Office champion or IT personnel will need SSID (Wi-Fi name) and password at installation.
 - Non-captive Wi-Fi connectivity means the device can connect automatically without requiring any manual steps, such as clicking a confirmation button or entering additional login details on a pop-up screen.
 - **Culligan Service Technicians are not permitted to enter customer Wi-Fi details.**

Placement

- Need to be installed on a sturdy, level surface suitable for holding 230 lbs.
- Requires at least 2' of clearance at the front of the machine to allow the door to be opened for servicing
- Twist has a footprint of 18.9" w x 22" d plus appropriate ventilation
- Avoid placing the Twist where the touchscreen will be in direct sunlight.

Ventilation

- Requires 2" clearance on either side with 3" in the back for ventilation
- At least 2" clearance is required on the top of the machine for ventilation
- Twist total footprint, including ventilation is 22.9" w x 25" d x 71.5" h

CO2 Supply

- CO2 cylinder is on-site
 - Culligan service technician will typically deliver CO2 for installation; confirm with your Culligan Water Expert
 - A 20 lb. tank of CO2 fits inside the cabinet of the Twist
 - Some lifting is required for the replacement of the CO2 tank (up to 50 lbs)
- For optimum performance, Culligan requires using CO2 cylinders and does not accept connecting to a bulk or existing CO2 system
 - Minimum CO2 pressure is 80 PSI

If you have any questions about the installation, call Customer Care at (877) 708-6986

